



COVID-19 ATTENDANCE POLICY

Patients who are experiencing any symptoms of CORONAVIRUS or are currently self-isolating are NOT TO ENTER THE PRACTICE and will need to re-arrange your appointment by telephone or email.

Our aim is to keep our patients, visitors and staff safe. We set a high standard of cross infection control and require all visitors to the practice to comply with our safety requirements.

We are pleased to inform you that our waiting room is currently open, but our social distancing rules must still be adhered to

We require all visitors to the practice to:

Sanitise your hands on entry

Come to your appointment alone unless attending with a parent/carer

Wear a face mask/covering while in the building (you will be asked to remove it while in surgery) – **If you are medically exempt please alert us before your appointment**

Arrive 5 minutes early for your appointment. Unfortunately, due to the way we must run our clinics and disinfection times, late arrivals will not be able to be seen

The waiting room capacity is 6 patients, if the waiting room is full when you check in then we will respectfully ask you to go back to your car and await contact from a member of staff

If you need to use the bathroom facilities, please notify a staff member so that we can undertake a thorough cleaning protocol – Please note, toothbrushing is prohibited

Any payments may be made at reception, by card only please

If you prefer you may of course continue to wait outside of the practice to avoid sitting in the waiting room. Please let a member of our staff know.

We reserve the right to refuse entry to anyone failing to comply to these regulations.

If you have any concerns or queries please don't hesitate to contact us prior to attending your appointment.



We will continue to adhere to national guidelines with respect to cross infection and all preventative measures

Other measures in place include:

AIR PURIFIERS IN EVERY ROOM - scientifically proven to kill over 97% of airborne viruses immediately

PPE (MASKS, VISORS , GOWNS ,etc)

PERSPEX SCREENS AT RECEPTION

SOCIAL DISTANCING PROCEDURES WHEN POSSIBLE (i.e. waiting room)

STAFF TESTING TO ENSURE NO-ONE HAS COVID -19

INCREASED DISINFECTION OF DOOR HANDLES ETC